

# Social Housing

Organisation:

Prospect Community Housing

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## Overview

### What is Social Housing?

Social housing is provided by non-profit organisations that offer rental accommodation at below-market rates to ensure that people who struggle to afford housing have access to a place to live.

### How does Social Housing Work?

Organisations in the social housing sector receive government funding to cover the costs associated with providing affordable housing.

### Why does Social Housing exist?

It exists to prevent homelessness in our communities, and it can also be a way out, in a day and age when the property ladder is too expensive.



## Why Should You Get Involved?

A career in social housing offers the opportunity to make a real difference in people's lives. Working alongside dedicated professionals, you can take pride in knowing your work helps individuals and families access safe, affordable homes.

Social housing organisations offer a wide range of career paths across various departments, including Housing Services, Repairs and Maintenance, and Finance. With diverse roles available, there is something to suit a broad range of skills and interests. Once you begin your career in the sector, there are strong opportunities for progression and professional development.

While the housing sector offers competitive pay, many people choose social housing for its unmatched sense of purpose and the chance to support those most in need.



## Apprenticeships

An apprenticeship is an excellent way to gain practical, on-the-job experience while working towards a recognised qualification. This pathway allows individuals to develop valuable skills while earning and learning at the same time.

While university is one route into the social housing sector, it is not the only option. Apprenticeships provide an accessible and hands-on alternative for those who prefer practical learning over traditional classroom-based study.

An apprenticeship offers a strong entry point into the social housing sector and provides a solid foundation for career progression into more senior roles.



## My Experience In Social Housing

I joined Prospect Community Housing in Wester Hailes, Edinburgh, in December 2024 as an Apprentice Administrative Officer. During my time in this role, I have gained valuable knowledge of the social housing sector in Scotland and developed a strong understanding of how housing services operate.

As part of the Administration Front Office Team, I am often the first point of contact for tenants visiting our office. My role involves supporting tenants with enquiries, gathering and processing relevant information, and liaising daily with contractors and colleagues to ensure services run efficiently.

Having now successfully completed my apprenticeship, I have been offered further opportunities to progress my career through additional qualifications in Repairs and Housing, demonstrating the strong development and progression pathways available within the sector.

I hope this has given a clear insight into what to expect in the social housing sector. I am contactable on [jack.brown@prospectch.org.uk](mailto:jack.brown@prospectch.org.uk) should you have any further questions. Good Luck!

**Thank you!**