

<b>Action Plan 2021-22 – CORPORATE</b>			
<b>Action</b>		<b>Target / Completion Date:</b>	<b>Comments / Update:</b>
<b>1</b>	<p><b>Independence</b></p> <ul style="list-style-type: none"> <li>• Continue to work to ensure that the organisation is financially secure by <ul style="list-style-type: none"> <li>○ Keeping to within planned budgeted expenditure</li> <li>○ Undertaking sensitivity analysis on our long term financial projections</li> <li>○ Focussing on good value for money</li> <li>○ Through annual budget process, achieving cost reductions where possible, and minimising any areas where costs increase</li> </ul> </li> <li>• Comply with new Scottish Housing Regulator Regulatory Framework. Work to ensure that we can evidence compliance and produce our assurance statement by October.</li> </ul>	<p>Ongoing</p> <p>Oct 2021</p>	
<b>2</b>	<p><b>Property and Neighbourhood improvements</b></p> <ul style="list-style-type: none"> <li>• EESSH2 – keep up to date with sector regarding EESSH2, and the approach for decarbonisation related to on grid gas.</li> <li>• Complete all the anticipated property investment programme that is included in the 2021/22 budget.</li> <li>• Complete the Neighbourhood Improvements work identified in the 2021/22 budget.</li> </ul>	<p>March 2022</p> <p>March 2022</p> <p>March 2022</p>	
<b>3</b>	<p><b>New housing provision</b></p> <ul style="list-style-type: none"> <li>• Get onsite with Kingsknowe</li> <li>• Achieve planning permission for the Woods Centre</li> </ul>	<p>June 2021</p> <p>March 2022</p>	
<b>4</b>	<p><b>Affordable rents</b></p> <ul style="list-style-type: none"> <li>• Through budget process, ensure that costs are contained so that rent increase can be no more than CPI plus 0.5%.</li> <li>• Follow up work on the Committee Strategy Session on affordable rents</li> </ul>	<p>January 2022</p> <p>March 2022</p>	
<b>5</b>	<p><b>Improving services through customer involvement</b></p> <ul style="list-style-type: none"> <li>• Work with the Prospect Scrutiny Group to carry out additional inspections and follow up reporting during the year (Covid restrictions lifted)</li> </ul>	<p>March 2022</p>	

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	<ul style="list-style-type: none"> <li>Engaging tenants in flexible ways to identify areas for improvement.</li> <li>Consider ways for digital participation to offer new ways for tenants to engage with us.</li> </ul>	<p>March 2022</p> <p>March 2022</p>	
<b>6</b>	<p><b>Community Projects</b></p> <ul style="list-style-type: none"> <li>Work towards the aims set out in the Community Action Plan.</li> <li>Continue with collaborative projects delivered with partners.</li> </ul>	<p>Ongoing</p> <p>Ongoing</p>	